Recognized for Prioritizing Privacy

Proctorio has been recognized by The IKeepSafe Coalition for meeting the highest data security and privacy standards, making Proctorio the first and only remote proctoring software to earn their certifications, which includes FERPA, COPPA, and the California Student Privacy Certification.

Proctorio has proudly signed the Student Privacy Pledge and has been a continuous facilitator in discussions, surrounding the increase and improvement of the security of test taker data and privacy.

Three Layers are Better Than One

All test taker data is secured and processed through three layers of encryption:

01 Transmission into the datacenter is only over TLS 1.2 or 1.3 and, if the client supports it, we use Perfect Forward Secrecy (PFS).

02 Data at rest within the data center is encrypted using AES-256 and is FIPS 140-2 compliant. All data centers are ISO 27001 certified, SOC 2 attested.

03 Lastly, the zero-knowledge layer is secured using AES-GCM, using encryption keys never shared with Proctorio.

Zero-knowledge Encryption

Proctorio utilizes zero-knowledge encryption, which means Proctorio has zero access to the encrypted data on its own servers. This unique design ensures that nothing leaves the test taker's computer until it has been encrypted, and data is only decrypted when unlocked by an authorized official. It's not just end-to-end encryption, it's a zero-knowledge system.

Test Taker Privacy

Maintaining test taker privacy is at the core of our product, not an afterthought.

That's why only approved administrators are allowed to access your data and we never require additional Personally Identifiable Information to enter an exam.

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